

Case Study

IT Solutions: Building Smarter Business

We provide cutting-edge technology solutions along with unparalleled expertise to ensure you have the best connected solutions for effortless efficiency and productivity.

CHALLENGE

Tunap UK Ltd, a leader in the development and distribution of innovative chemical solutions across automotive, industrial, and consumer sectors, consistently strives to enhance its operational efficiency and services. The company's goal is to streamline warehouse operations and integrate logistics seamlessly to better serve their diverse clientele with timely and accurate product delivery.

Tunap has been leveraging a Sage 200 ERP solution hosted on Paradise's managed Azure cloud platform for several years. A relocation of their premises in 2022 prompted Tunap to modernise its warehouse operations, transitioning away from traditional paper-based stock control to a streamlined, digital approach.

Furthermore, Tunap sought to enhance the integration between Sage 200 and third-party courier services, eliminating the redundancy of entering data into multiple systems, providing a full end-to-end pick, pack and despatch process.

SOLUTION

Paradise responded by implementing Sicon's Warehouse Management Solution (WMS) for Sage 200. This integration not only dovetails perfectly with the existing Sage 200 database but also supports Android handheld devices for various warehouse tasks such as picking, packing, dispatching, receiving, and stock-taking, all synchronised in real-time with Sage 200.

Additionally, the introduction of Sicon Courier has streamlined the interface between Sage 200 and third-party courier systems, negating the need for complex or bespoke middleware and removed the need for manual data entry directly into courier websites.

RESULT

Since these implementations, Tunap UK Ltd has experienced significant enhancements in operational efficiency. The company now processes a higher volume of orders with improved accuracy.

Real-time visibility into stock control and warehouse operations allows managers to monitor KPIs related to warehouse staff performance effectively.

Moreover, the integration with courier systems has notably accelerated order processing times and substantially reduced errors associated with manual data entry, thereby optimising the overall logistics and distribution workflow.



About TUNAP UK

Industry

Automotive care products for vehicle maintenance and performance improvement. From fuel system cleaning and engine care, to interior cleaning

Company Size

€243 million (2023 for Tunap Group) with over 30k customers worldwide

Number of Employees

40 employees (700 worldwide)

Location

Tonbridge, UK



Very straightforward and great support from both Paradise Computing and Sicon.

Lizzie Rozairo
Managing Director, Tunap UK Ltd

Sicon Courier Module



ERP Solutions



Bespoke Development



Cloud Hosting