



HM Government
G-Cloud
Supplier

Microsoft
Partner

Gold Cloud Platform
Silver Small and Midmarket Cloud Solutions
Silver Application Development
Silver Datacenter

sage

Strategic
Partner



Draycir Spindle Self Serve

24/7 access to Sage data for staff and customers



Sage 200



Development



IT Services



Cloud



Training

- ✓ Staff can view sales account information in real time
- ✓ Customers can access their order and invoice history
- ✓ Add-on modules: Stock Viewer, Order Placement & Proof of Delivery
- ✓ All access enabled without Sage seat licenses or software installation

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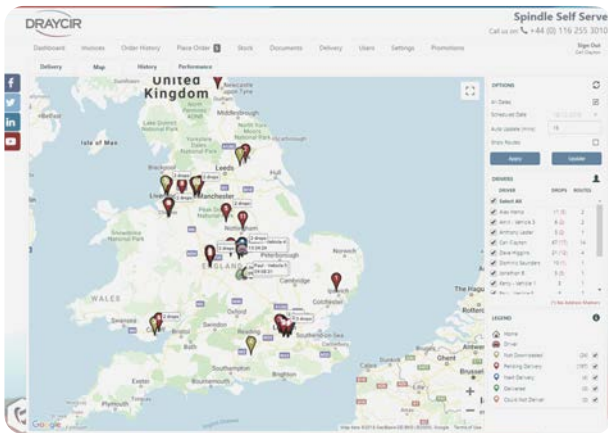
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 **Paradise**
I.T. FOR BUSINESS



Draycir Spindle Self Serve

24/7 Online Portal for Sage 200



Financial information at your fingertips

Spindle Self Serve integrates with Sage 200 to deliver real-time financial and accounting information to your staff and customers. It's an easy-to-use, online customer portal that allows customers to 'self serve' their own account and for staff to view accounts and documents without the need to access Sage 200.

Spindle Self Serve is a 24/7 secure online portal to allow 'self service' access to customer accounts and documents. With the ability to view sales order and invoice history, including outstanding invoices, your customers will have the required information at hand to pay you on time. In turn, this will reduce the time spent on resolving customer admin queries.

Internal staff can also benefit from Spindle Self Serve to view customer accounts and documents without the need to access Sage 200.

Benefits to your company

- Staff can view customer accounts without the need to access Sage 200, in or out of the office
- Customised portal with your branding and colour schemes
- Reduce time spent on customer admin queries and copy invoice requests
- Real-time financial and accounting information
- Staff can view current stock availability and place orders*
- Promote your business with in-system pop-up messages*

Benefits for your customers

- 24/7 online access to view their own account
- Customer dashboard with account overview
- View sales orders and invoice history in real time
- Reprint or download PDF invoices, statements and other documents on demand**
- Search for live stock availability*
- Place orders online at any time*
- Browser-based access across all devices

Clean and simple dashboard

With one place for everything, your customers can see a complete overview of their account including an account summary, most recent orders, invoices and credit history.

Your company, Your portal

By customising with your company branding, using your logo and colour schemes, you can assure your customers they are in the right place.

View Order History

Provides a view of all past orders on the history tab with real-time transactional data pulled through from Sage. The live order status indicates if the order is despatched, in progress or on hold.

View and Download Documents

Contains a complete document history of invoices, credit notes and statements. By linking with Spindle Document Management, you can download PDF copies of the documents**.

*Available as additional modules

**Spindle Document Management licenses required

To find out how Paradise can help your business, or to arrange a demonstration, call us today on 01604 655900 or visit our website www.paradisecomputing.co.uk



Sage 200



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