



 **Paradise**
I.T. FOR BUSINESS

IT SERVICES

YOUR MANAGED SERVICES PARTNER: TECHNOLOGY SIMPLIFIED

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About Paradise Computing

Building Smarter Business

Your Trusted IT Solutions Partner Since 1987

For almost four decades, Paradise Computing has delivered people-focused IT solutions that empower businesses to thrive. Based in the heart of Northamptonshire, we combine cutting-edge technology with an unwavering commitment to exceptional customer support.

As a certified Microsoft Solutions Partner and ISO27001 accredited, we provide secure, scalable, and innovative IT services tailored to your business needs. From cloud hosting and cyber security solutions to expert IT support, our goal is to simplify your IT, secure your operations, and support your team.

IT Solutions for a Smarter Business

Great IT is about more than technology—it's about empowering people and ensuring smooth operations.

Our services include:

- **Cloud Hosting:** Flexible and secure options to suit businesses of all sizes.
- **Cyber Security:** Protecting your data, your team, and your reputation.
- **Help Desk Support:** Friendly, expert assistance when you need it most.
- **Microsoft 365 Solutions:** Tools that empower your team to connect and collaborate effortlessly.

PROUD to be Paradise: The Values that Guide Us

Our values aren't just words—they define how we support you and your business every day.

Professional: We combine deep expertise with a commitment to excellence, delivering exceptional service and tailored, reliable solutions to meet your needs.

Reliable: As your trusted MSP partner, we're here when you need us—delivering dependable, proactive IT support and services to keep your business running smoothly.

Original: We challenge the norm, finding smarter, innovative ways to solve problems and enhance your IT infrastructure.

Understanding: Your business is unique, and we take the time to truly understand your goals and challenges. This enables us to craft IT solutions that align with your goals.

Dedicated: Our focus is on building long-term partnerships. We're committed to your growth, providing scalable solutions that evolve with your business and help you achieve sustainable success.

End-to-end solutions connecting every part of your business



Credentials that Inspire Trust



At Paradise Computing, trust and security are at the core of everything we do. Our certifications demonstrate our commitment to delivering secure, reliable, and innovative solutions that meet the highest standards.

ISO27001 Certified: World-Class Data Security

ISO27001 is the global standard for Information Security Management Systems (ISMS). This certification ensures we protect your data with industry-leading processes.

What This Means for You:

- Peace of Mind: Your sensitive data is secure.
- Compliance: Meet regulatory requirements with ease.
- Risk Mitigation: Proactive identification and prevention of threats.

Your business-critical information is in safe hands.

G-Cloud Accredited: Public Sector Approved

As a G-Cloud provider, we are recognised by the UK Government for delivering secure and reliable cloud services.

What This Means for You:

- Trusted Standards: Vetted for use by public sector organisations.
- Streamlined Procurement: Quick, efficient purchasing via G-Cloud.

Cyber Essentials Certified: Protecting Against Cyber Threats

Our Cyber Essentials certification demonstrates our commitment to robust cyber security. This UK Government-backed accreditation verifies that we have essential controls in place to protect against the most common cyber threats, such as phishing, malware, and ransomware.

What This Means for You:

- Enhanced Security: We protect your IT infrastructure with proven best practices.
- Reduced Risk: Stay ahead of cyber threats with effective prevention measures.
- Customer Confidence: Work with a partner that prioritises your business's security.

Our credentials aren't just badges—they're a reflection of our dedication to delivering IT solutions that you can rely on. With Paradise Computing, you gain a trusted partner committed to your security, compliance, and success.

Microsoft Solutions Partner

Expertise You Can Trust

As a certified Microsoft Solutions Partner, we're recognised for our expertise in delivering top-tier IT solutions. Our team is trained and accredited to provide the highest level of support for Microsoft technologies.

Leveraging the Latest Microsoft Technologies

From cloud services to productivity tools, we stay at the forefront of Microsoft innovations to bring you the most effective solutions. This ensures your business always has access to cutting-edge technology.

Tailored Solutions for Your Business Goals

We don't believe in one-size-fits-all. Our Microsoft solutions are tailored to your specific objectives, helping you improve workflows, enhance collaboration, and achieve measurable results.

Maximising Your IT Investment

Microsoft tools are powerful, but only if they're used to their full potential. We help you maximise your investment by optimising performance, training your team, and providing ongoing support.



How We Support Your Business



Simplifying IT for Your Success

At Paradise Computing, we take the complexity out of IT, offering clear, efficient solutions that make technology an enabler for your business, not an obstacle. Whether it's streamlining workflows, managing cloud environments, or safeguarding your systems, our goal is to create a seamless IT experience. We understand that IT is a tool to support your business goals, and we tailor our services to make technology work harder for you, freeing up your team to focus on what matters most.

Tailored Solutions for Unique Needs

Every business is unique, and so are its IT requirements. That's why we start by understanding your specific goals, challenges, and pain points. From there, we design custom solutions that align perfectly with your needs—whether you're looking for robust cyber security, optimized cloud hosting, or proactive IT support. Our tailored approach ensures you get the maximum return on your technology investment, with systems that work seamlessly and grow with your business.

Supporting Growth and Innovation

As your business grows, your IT needs to keep up. We don't just provide services for today; we anticipate the challenges of tomorrow and ensure your IT infrastructure is ready to adapt. With scalable solutions, expert advice, and cutting-edge technology, we help you innovate and stay ahead of the competition. From enabling remote work environments to integrating advanced tools, we empower your business to achieve more.

Ensuring Productivity and Security

Your team relies on dependable technology to stay productive and secure. That's why we combine proactive monitoring, expert support, and world-class security solutions to protect your operations and minimise downtime. With Paradise Computing, your systems stay up-to-date, secure, and optimised, allowing your team to perform at their best without worrying about IT disruptions.

Your IT Strategy Review

Understanding Your Needs & Aligning Goals

A robust IT strategy is essential for driving business growth and staying competitive in an ever-changing digital landscape. Our Strategy Review service provides an in-depth evaluation of your IT infrastructure, aligning your technology with your business objectives.

Key areas of focus include:

IT Infrastructure Health

- Assessment of hardware, software, and network performance.
- Identifying outdated systems or bottlenecks.
- Recommendations for upgrades or optimisation.

Cloud Utilisation

- Evaluating cloud hosting solutions and scalability.
- Identifying opportunities to enhance remote work capabilities, such as Azure Virtual Desktop.
- Ensuring data security and regulatory compliance

Cyber Security

- Reviewing current security measures against emerging threats.
- Identifying vulnerabilities and implementing robust defences.
- Ensuring compliance with certifications like ISO27001 and Cyber Essentials.

Operational Efficiency

- Analysing workflows and identifying areas for automation or process improvement.
- Assessing software integrations and interoperability.

Business Continuity and Disaster Recovery

- Evaluating backup systems and disaster recovery plans.
- Ensuring data recovery capabilities meet business needs.

Licensing and Cost Management

- Reviewing Microsoft 365 and other software licenses for cost efficiency.
- Identifying opportunities to reduce expenses without compromising performance.

Future-Proofing IT

- Assessing scalability to support future growth.
- Planning for emerging technologies and market trends.



Help Desk Support: Here for You



Proactive Support You Can Rely On

IT issues can be disruptive and time-consuming, but with Paradise Computing, you don't have to face them alone. Our proactive support services monitor your systems around the clock, identifying and addressing potential issues before they become problems. This minimises downtime and ensures your operations run smoothly, giving you peace of mind.

Minimising Downtime with Expert Help

When challenges arise, our dedicated helpdesk team provides fast, effective solutions. With years of experience and a deep understanding of IT systems, our technicians resolve issues quickly, ensuring your team can get back to work without delay.

Around-the-Clock Assistance

Technology doesn't stop working on weekends, and neither do we. Our extended support services include weekend availability and 24/7 monitoring, so you're never left without help when you need it most.

Customisable Support to Fit Your Needs

Every business has unique IT requirements, and our helpdesk solutions are designed to adapt. From on-site LAN support to fully managed IT services, we offer customisable options that fit the size and scope of your business.

Cloud Hosting: Built Around Your Needs

Flexible Hosting Options for Every Business

Cloud hosting isn't one-size-fits-all, and we offer three tailored platforms to meet the diverse needs of our clients. Whether you require the advanced capabilities of Microsoft Azure, the flexibility of Paradise Cloud Hosting Professional, or the cost-efficiency of Paradise Cloud Hosting Essential, we provide options that fit your business size, industry, and budget. Our expertise ensures that your data is stored securely and accessed effortlessly, enabling your team to work efficiently wherever they are.

Secure, Scalable, and Reliable Platforms

Our cloud hosting solutions are designed with reliability and security in mind. With 24/7 uptime, ISO27001-certified data management, and seamless scalability, we ensure your systems are always accessible and protected. Whether you're expanding your business or navigating seasonal demands, our hosting platforms adapt to your needs without compromising performance.

Why Cloud Hosting is the Future

Moving to the cloud offers unparalleled advantages. It reduces infrastructure costs, enhances collaboration, and ensures your business stays agile in a rapidly changing environment. By hosting your systems in the cloud, you gain real-time access to data, streamlined workflows, and the ability to integrate with advanced tools and applications.

Tailored Solutions for ERP Systems

Cloud hosting is particularly beneficial for ERP systems like Sage 200. Hosting ERP systems in the cloud enhances accessibility, improves performance, and ensures data security while reducing the need for on-premise infrastructure. Our tailored ERP hosting solutions empower your business to operate efficiently and stay competitive.



Azure Virtual Desktop (AVD)



Seamless, Secure Remote Work Solutions

Azure Virtual Desktop (AVD) is the ultimate solution for businesses embracing hybrid or fully remote work models. Hosted on the secure Microsoft Azure platform, AVD provides your team with a consistent desktop experience—accessible from anywhere, on any device.

What Is AVD?

Azure Virtual Desktop is a cloud-based virtual desktop infrastructure (VDI) solution that delivers full desktop and app virtualisation to your workforce. It enables your employees to access the tools they need securely while your business benefits from streamlined IT management and cost efficiency.

How AVD Enhances Your IT Infrastructure

Azure Virtual Desktop is the perfect complement to our cloud hosting services. Whether you're running ERP systems, managing critical workloads, or enabling remote teams, AVD integrates seamlessly with your existing infrastructure. It ensures your workforce has uninterrupted access to the resources they need while maintaining enterprise-grade security.

Why Choose AVD for Your Business?

- **Flexibility and Accessibility:** Work from anywhere with secure, instant access to your desktop, files, and applications.
- **Enhanced Security:** AVD leverages built-in Azure security features, including multi-factor authentication (MFA) and data encryption, to protect your information.
- **Cost Efficiency:** Reduce hardware expenses by enabling employees to use their own devices without compromising security or performance.
- **Scalability:** Easily adjust the number of virtual desktops to match your workforce needs, ensuring you only pay for what you use.
- **Simplified IT Management:** Centralise desktop management through the Azure portal, reducing administrative overhead.

Cyber Security: Protecting Data

Staying Ahead of Cyber Threats

Cyber threats are becoming more sophisticated every day, making it essential to stay one step ahead. At Paradise Computing, we monitor, protect, and adapt your IT environment to counter emerging risks. Our proactive approach ensures your business is always prepared for the latest threats, including phishing scams, ransomware attacks, and data breaches.

Comprehensive Security Solutions

Our full suite of security services covers every aspect of your IT infrastructure:

- **365 Backup:** Protect critical emails and documents with automated cloud backups.
- **Email Security:** Block malicious threats before they reach your inbox.
- **Endpoint Protection:** Safeguard your devices and networks against external attacks.
- **Server Backup:** Protect your data from accidental/malicious threats with our cloud backup solutions.

With layered security measures in place, we ensure your business remains resilient in an unpredictable digital landscape.

Data and Server Backup Services

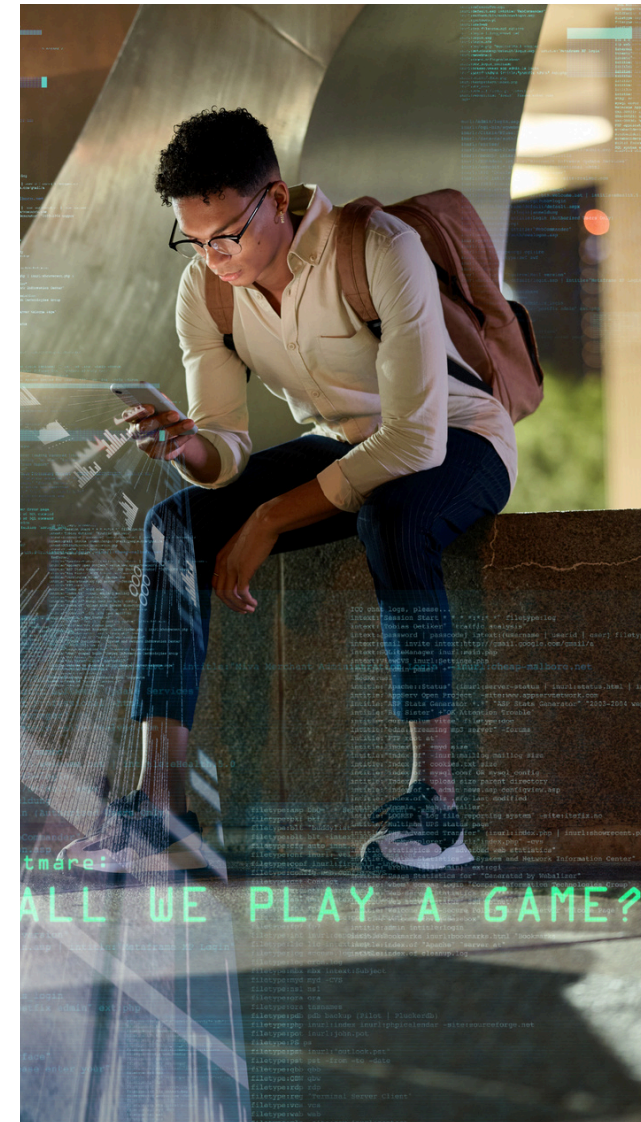
In addition to our comprehensive security solutions, we offer robust data and server backup services. Regular backups are essential for protecting your business from data loss due to cyber attacks, hardware failures, or other unforeseen events. Our backup solutions ensure that your critical data is securely stored and easily recoverable, minimising downtime and maintaining business continuity.

Empowering Your Team Against Cyber Risks

Your people are your first line of defence against cyber threats. Through our Security Awareness Training (SAT) programs, we educate your team to recognise phishing emails, avoid malware traps, and follow best practices for data security. A well-informed team can significantly reduce your business's vulnerability to attacks.

Building Trust Through Protection

Strong cyber security isn't just about compliance; it's about building trust with your customers and partners. When your systems are secure, you protect sensitive data, maintain business continuity, and strengthen your reputation. Paradise Computing provides the security you need to grow with confidence.



Microsoft 365 Solutions



Unlocking Productivity with Microsoft 365

Microsoft 365 is more than just a suite of tools; it's a powerful platform that transforms how your team works. With integrated apps like Word, Excel, PowerPoint, and Teams, your employees can collaborate and communicate seamlessly, whether they're in the office or working remotely.

Tools for Seamless Collaboration

Microsoft Teams, SharePoint, and OneDrive provide a unified environment for collaboration, file sharing, and project management. These tools allow your team to stay organised and productive, no matter where they are.

Expert Guidance on Licensing and Integration

Choosing the right Microsoft 365 plan can be overwhelming, but we're here to guide you. We help you select the best options for your business, ensuring you get the features you need without overspending. Once implemented, we ensure your Microsoft 365 tools integrate smoothly with your existing systems.

Enhancing Your Team's Efficiency

Microsoft 365 doesn't just make work easier—it makes it smarter. By automating routine tasks, integrating advanced analytics, and providing mobile access, your team can focus on high-impact activities that drive your business forward.

Unlocking New Potential with Microsoft Copilot

Microsoft Copilot takes productivity to the next level by integrating AI-driven assistance into your daily tasks. Whether drafting emails, generating reports, or analysing data, Copilot helps your team work more efficiently and effectively. With Copilot, you can unlock new levels of productivity and innovation, ensuring your business stays ahead of the curve.

Seamless Installation and Support

We handle the entire installation process for you, from initial setup to full integration. Our team of experts ensures that all Microsoft 365 tools and Microsoft Copilot are configured to meet your specific needs. We provide ongoing support and training to help your team get the most out of these powerful tools, ensuring a smooth transition and continuous improvement.

Our Customers' Success Stories

Real Businesses, Real Results

Every business we work with has a unique story. From overcoming IT challenges to embracing new opportunities, we're proud to share how our solutions have made a difference.

Partnerships That Drive Success

Our approach is based on partnership, not just service delivery. By working closely with our clients, we build relationships that last, offering solutions that adapt to their evolving needs.

Tailored IT Solutions in Action

Read about how we've implemented custom IT strategies that have transformed businesses, enhanced productivity, and secured critical data.

Building Long-Term Trust

Our clients stay with us because we deliver consistent results. They trust us to handle their IT, knowing we'll always prioritise their success.



I have been working with Paradise Computing for over 10 years. During this time, the team has successfully provided both Sage and LAN support for both our head office and pubs. Most recently, the Paradise Computing Team has made sure that the management of migrating our company to the cloud based Office 365 has run efficiently and smoothly. Paradise Computing is a very professional organisation. The nature and size of the company allows the team to remain completely customer focused; ensuring that they have the ability to react to your needs immediately either over the phone or in person.

Chris Wright

Financial Director, McManus Pub Company



Paradise Computing have been providing LAN Support to our company for over 10 years. They have a very responsive customer service team that will deal with any queries or issues that may arise with our network quickly and efficiently. They are a professional company and provide excellent technical expertise and incredibly good customer service. I would recommend Paradise Computing and the work that they do.

Carol Anne Healy

Michael Jones Jeweller



Let's Build Your IT Together



Your IT Journey Starts Here

Partnering with Paradise Computing is the first step toward smarter, more efficient IT. We're here to design and implement solutions that align with your goals and drive your business forward.

Simplify, Secure, and Scale

Our mission is to simplify your IT, secure your systems, and provide scalable solutions that grow alongside your business.

Customised Solutions for Your Future

Whether you need proactive IT support, advanced cloud hosting, or cutting-edge cyber security, we'll create a strategy that works for you—today and tomorrow.

Get in Touch and Let's Get Started

Ready to transform your IT? Contact us today to discuss your needs and start building the solutions your business deserves.

Your Complete Technology Eco-System





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ERP



Development



IT Services



Cloud



Training

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